

Status as on 02 Jan 2013

Registration Number : MORLY/E/2012/04742

Name Of Complainant : Sparsh Saxena

Date of Receipt : 31 Jul 2012

Received by : Ministry of Railways, (Railway Board)

Forwarded to : COM

Contact Address : Churchgate Old Bldg. Ground floor, Churchgate,
Mumbai
400020

Contact Number : 22030183

Grievance Description : Suggestion/Feedback Letter For Western Railways Respected Sir, With Due regards I want to say that First of all, I would like to thank western Railways for providing the stoppages of 19202/01 Porbandar Secunderabad Weekly Express on Boisar as it was a long awaited train for many Industrialists for Hyderabad. So Please Very Much thanks for it. Please consider my this suggestion letter. Dear sir, you maybe knowing that there are very few trains to Chennai from Western Railways cities like Ahmedabad, Surat, vadodara etc. Furthermore, even very few trains are available for chennai from even the Central Railways. So my suggestion is that the train no 12911/12 Valsad Haridwar Superfast Express, Whose rakes lies over the Valsad Yard for so many days should be made to run a special train as Valsad Chennai Egmore Superfast Express from valsad. I am Mentioning Valsad Because from Ahmedabad And Surat only the Navjeevan Express connects to Chennai which is often filled by the people of Rajkot, Ajmer, jodhpur etc, so it goes overpacked throughout the year. And there are no other Spare/Lieover Rakes available at Ahmedabad and Surat other than Valsad. And the Distance and Time Gap between Surat/Ahmedabad to valsad is also very less and have a very good connectivity. So Please look over the time table schedule which I have prepared and Please first have one opinion and test run as a holiday specia first. We are pretty sure that this train can even clear all those dues which the other train had given in loss as People from Surat, valsad, Vapi, boisar/palghar, Vasai Etc and even from Central will definitely use this train for sure. Please have one opinion on it and rely soon in positive. Thanking you

Current Status : CASE CLOSED

Date of Action : 27 Aug 2012

Details : Suggestion made vide your above quoted letter has been examined. At present Boisar station is served by 20 pairs of passenger and 5 pairs of Express trains daily and 4 pairs of Express trains on different weekday frequency. 19049/19050 Bandra – Patna Express, 19055/19056 Bandra – Jodhpur Express and 12247/12248 Yuva Express are long distance superfast train running with very limited number of halts. Multiplicity of halts would not only decelerate the train but would also affect on running of other services. The sale of tickets of Boisar do not justify further stoppage of these trains at this station as per Railway Boards norms. The rake

of 12911/12912 Valsad – Haridwar Express is already used for Valsad – Varanasi Holiday special and Valsad – Vadodara – Madgaon Holiday Special , hence further utilisation of this rake for Valsad – Chennai Egmore Special is not operationally feasible. For General Manager (O)