



# INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Government of India Enterprise)

## MAIL/EXPRESS TRAINS MENU FOR STANDARD BREAKFAST AND STANDARD MEALS

SN	Item	Menu	Quantity	Rates
1.	<b>Standard Breakfast</b> (in casserole) Vegetarian			
	(a) Bread Butter & Cutlet	Veg. Cutlets-2 nos 2 bread slices with 10 gms butter chiplet of total weight Tomato Ketchup sachet. Salt/Pepper	100 gms. 70 gms. 15 gms.	<b>Rs. 17.00</b>
	(b) Idli&Vada	Idli(4nos) Urad Vada (4 nos) Chutney (packaged separately)	200 gms 120 gms 50 gms	
	(c) Upma&Vada	Upma Urad Vada (4 nos) Chutney (packaged separately)	100 gms 120 gms 50 gms	
(d) Pongal&Vada	Pongal Urad Vada (4 nos) Chutney (packaged separately)	200 gms 120 gms 50 gms		
	<b>Non/Vegetarian</b>			
	(a) Bread, butter and omelette	Omlette of two eggs 2 bread slices with 10 gms butter in chiplet of total weight Tomato Ketchup sachet Salt/pepper	90 gms 70 gms 15 gms	<b>Rs. 20.00</b>
2.	<b>Standard Casserole meals</b> <b>Vegetarian</b>	1. Rice Pulao or Jira Rice or plain Rice of fine quality 2. Paratha (2 nos) or Chapati (4 nos) or Poories (5 nos) 3. Dal or Sambhar (Thick consistency) 4. Mixed Vegetable (seasonal) 5. Curd -100 gms or sweet 6. Pickle in sachet 7. Packaged drinking water in sealed glass	150 gms 100 gms 150 gms 100 gms 40 gms 15 gms 300ml	<b>Rs. 30.00</b>
	<b>Non-Vegetarian</b>	1. Rice Pulao or Jira Rice or plain Rice of fine quality 2. Paratha (2 nos) or Chapati (4 nos) or Poories (5 nos) 3. Dal or Sambhar (Thick consistency) 4. Two eggs curry 5. Curd -100 gms or sweet 6. Pickle in sachet 7. Packaged drinking water in sealed glass	150 gms 100 gms 150 gms 15 gms 40 gms 15 gms 300ml	<b>Rs. 35.00</b>

Details of Menu			
SN	Item	Details of Menu	Rates
1.	Standard tea (150 ml)***	Cups used should be of 170 ml capacity	Rs. 3.00
2.	Tea with tea bag (150 ml)***	Cups used should be of 170 ml capacity	Rs. 4.00
3.	Coffee with instant coffee powder (150 ml)***	Cups used should be of 170 ml capacity	Rs. 5.00
4.	Tea in pot (285 ml)	(285 ml) + 2 tea bags + 2 sugar pouch + 2 disposable paper cups of 170 ml capacity	Rs. 5.00
5.	Coffee in pot (285 ml)	(285 ml) + 2 coffee sachets + 2 sugar pouch + 2 disposable paper cups of 170 ml capacity	Rs. 7.00
6.	Packaged Drinking Water	-	Rs. 12.00*
7.	Janta Meal (in quality disposable card board boxes)	-	Rs. 10.00
	- Poories - 7 nos	175 gms	
	- Dry Potato curry	150 gms	
	- Pickle sachet	15 gms	

\*\*\* Inclusive of service tax

\* Inclusive of all

☞ **Service Tax @ 5.10% will be charged extra on the above rate. Except item nos. 1,2,3 which is inclusive of Service Tax** ☞ Bilingual menu sticker is pasted in each coach wherein passenger may ascertain the menu and tariff for food served in trains ☞ In addition to the above standard food and beverage items, different a-la-carte items with regional variations are also served, for which price and menu are fixed by Indian Railway Catering & Tourism Corporation Ltd. (IRCTC) and different zonal railways. ☞ Passengers may insist on the service providers for issue of cash memos. ☞ Passengers may lodge their complaints/suggestions to IRCTC at a national toll free number 1800-1 11-1 39.

## Menu for Duronto/Rajdhani/Shatabdi Express Trains Menu For Morning Tea/Coffee

3AC/2AC/CC	EC/AC-I
1. Eclairs 2 nos.	1. Eclairs 2 nos.
2. Biscuits 2 nos.	2. Biscuits 2 nos.
3. Tea/Coffee	3. Tea/Coffee
Sugar 2 nos. (7.00gm#)	Sugar 2 nos. (7.00gm#)
Coffee 1 nos. (1.50gm)	Coffee 1 nos. (1.50gm)
Tea Bag 2 nos. (2.00gm#)	Tea Bag 2 nos. (2.00gm#)
Creamer 2 nos. (2.50gm#)	Creamer 2 nos. (2.50gm#)
4. Napkin 1 no.	4. Napkin
Service in tray with disposable tray mat and cup & thermos of good quality. # Weight per sachet	
5. Refreshing tissue / wet towel Service in better quality tray with disposable tray mat, bone china crockery, glass tumbler and stainless steel cutlery. # Weight per sachet	

### Menu for Breakfast

3AC/2AC/CC	EC/AC-I
1. Bread slices (large) 2 nos. (50gms)	1. Cornflakes/wheat flakes in sealed pack milk and sugar (25gms.)
Croissant 1 nos.	2. Bread slices (large) 2 nos. (50gms)
2. Jam or Marmalade (blister pack) 1 nos. (15gm.)	Croissant 1 nos.
3. Butter Chippet 1 nos. (8.1gm)	3. Jam or Marmalade (blister pack) 1 nos. (15gm.)
4. Tomato Sauce sachet 1 nos. (12gm)	4. Butter Chippet 1 nos. (8.1gm)
5. <b>Vegetarian:-</b>	5. Tomato Sauce sachet 1 nos. (12gm)
5.1 Vegetable cutlet/ Paneer cutlet 2 nos. (100 gms.)	6. <b>Vegetarian:-</b>
Finger Chips and green peas or Boiled vegetable (25gms.)	6.1 Vegetable cutlet/ Paneer cutlet 2 nos. (100gms.)
OR	Finger Chips and green peas or Boiled vegetable (25gms.)
5.2 Upma-Vada/Idli-Vada with coconut Chatni & Sambar (125gms.)	OR
OR	6.2 Upma-Vada/Idli-Vada with coconut Chatni & Sambar (125gms.)
<b>Non Vegetarian:-</b>	OR
5.3 2 Boiled eggs/ Cheese Omllette/ Omllette of 2 eggs (100gms.)	6.3 <b>Non Vegetarian:-</b>
Finger Chips and green peas or Boiled vegetable (25gms.)	2 Boiled eggs / Cheese (100gms.)
OR	Omllette/Omllette of 2 eggs (25gms.)
Any other regional cuisine as per popular demand as decided by Railway	Finger Chips and green peas or Boiled vegetable (25gms.)
OR	OR
6. Variety of Fruit drink in tetra pack/ aerated drinks (200ml.)	Any other regional cuisine as per popular demand as decided by Railway.
7. Tea/Coffee	7. Fruit Juice/Aerated drinks in glasses 1 nos. (200ml.)
Sugar 2 nos. (7.00gm#)	8. Assorted fresh fruits - Banana/ Apple/ Orange/ Mango/Chhikoo /Grapes/ Pear. (100gm.)
Coffee 1 nos. (1.50gm)	9. Tea/Coffee
Tea Bag 2 nos. (2.00gm#)	Sugar 2 nos. (7.00gm#)
Creamer 2 nos. (2.50gm#)	Coffee 1 nos. (1.50gm)
8. Salt & Pepper sachets	Tea Bag 2 nos. (2.00gm#)
Service in tray with disposable tray mat and cup & thermos of good quality and stainless steel cutlery wrapped in paper napkin. # Weight per sachet	Creamer 2 nos. (2.50gm#)
	10. Salt & Pepper sachets
	Service in tray with disposable tray mat and cup & thermos of good quality and stainless steel cutlery wrapped in paper napkin. # Weight per sachet

### Menu for Welcome Drink

3AC/2AC/CC	EC/AC-I
1. Eclairs 2 nos.	1. Eclairs 2 nos.
2. Biscuits 2 nos.	2. Biscuits 2 nos.
3. Cold drink or Fruit drink in Tetra pack 200ml.	3. Cold drink or Fruit drink in Tetra pack 200ml.
4. Napkin 1 no.	4. Napkin
Service in tray with disposable tray mat	5. Refreshing tissue / wet towel Service in better quality tray with disposable tray mat, glass tumbler.

## Menu for Lunch/Dinner

3AC/2AC/CC Soup Course	EC/AC-I Soup Course
1. Soup - Cream of Tomato/ Vegetable/ Rasam (150 ml.)	1. Soup - Tomato/Vegetable/ Sweet & Sour/ Sweet Corn/ Green Peas/Rasam (150 ml.)
2. Soup Stick - 2 (Packed) (20 gms.)	2. Soup Stick - 2 (Packed) (40 gms.)
3. Butter Chippet (8.1gm)	and bun (20 gms.)
<b>Main Course</b>	3. Butter Chippet (8.1gm)
1. Basmati Rice Pulao dish (100 gms.)	<b>Main Course</b>
2. Dal dish (150 gms.)	1. Basmati Rice Pulao dish (100 gms.)
3. <b>Vegetarian:-</b> Paneer dish (70 gms. Paneer) OR (150 gms.)	2. Dal dish (150 gms.)
<b>Non Vegetarian:-</b>	3. <b>Vegetarian:-</b> Paneer dish (70 gms. Paneer) OR (150 gms.)
4. Chicken dish (150 gms.)	<b>Non Vegetarian:-</b>
5. Curd in Kullarh (100 gms.)	4. Chicken dish (150 gms.)
6. Parantha or Plain roti (100 gms.)	5. Curd in Kullarh (100 gms.)
7. Salad (40 gms.)	6. Parantha or Plain roti (100 gms.)
8. Pickle oil based (blister pack) (15 gms.)	7. Salad (40 gms.)
OR	8. Pickle oil based (blister pack) (15 gms.)
Any other regional cuisine as per popular demand as decided by Railway.	OR
<b>Dessert Course</b>	Any other regional cuisine as per popular demand as decided by Railway.
1. Ice Cream / Gulab jamun/Rasgulla 2 nos.	<b>Dessert Course</b>
• Salt & Pepper sachets (1 each)	1. Ice Cream / Gulab jamun/Rasgulla 2 nos.
• Napkin Tissues paper and Tooth pick	2. Assorted fresh fruits - Banana/ Apple/ Orange/ Mango/Chhikoo/Grapes/ Pear
Service in tray with disposable tray mat and cup & thermos of good quality and stainless steel cutlery wrapped in paper napkin.	• Salt & Pepper sachets (1 each)
	• Scented Supari/Mouth refresher
	• Napkin Tissues paper and Tooth pick
	• Refreshing tissue / wet towel
	Tea/Coffee on demand
	Service in better quality tray with disposable tray mat, bone china crockery, glass tumbler and stainless steel cutlery wrapped in cloth napkin.

### Menu for Evening Tea

3AC/2AC/CC	EC/AC-I
1. Eclairs 2 nos.	1. Chocolate bar 2 nos. (20 gm.)
2. Variety of Fruit drink in Tetra Pack/Cold drink in glasses 1 nos. 200ml.	2. Fresh juice/Coke or Pepsi in can (200ml.)
3. Samosa/Paneer pakora/ Cheese Patties/Vegetable Patties pre-packed in butter paper bag (50 gm.)	3. Roasted Dry fruit Cashewnut/Almonds/Pista (20 gm.)
4. Cheese/vegetable sandwich triangle 2 nos. (60 gms.)	4. Samosa/Paneer pakora / Cheese Patties/Vegetable Patties pre-packed in butter paper bag(50 gm.)
5. Good quality sweet in company Pack/Cream wafers or (30 gms.)	5. Cheese /vegetable sandwich triangle 2 nos. (60 gms.)
6. Tomato Sauce sachet 1 nos. (12gm)	6. Good quality sweet in company Pack/Cream wafers or (30 gms.)
7. <b>Tea/Coffee</b>	7. Tomato Sauce sachet 1 nos. (12gm)
Sugar 2 nos. (7.00gm#)	8. <b>Tea/Coffee</b>
Coffee 1 nos. (1.50gm)	Sugar 2 nos. (7.00gm#)
Tea Bag 2 nos. (2.00gm#)	Coffee 1 nos. (1.50gm)
Creamer 2 nos. (2.50gm#)	Tea Bag 2 nos. (2.00gm#)
8. Napkin tissue paper 1 nos.	Creamer 2 nos. (2.50gm#)
Service in tray with disposable tray mat and cup & thermos of good quality and stainless steel cutlery. # Weight per sachet	9. Soft Napkin
	10. Refreshing tissue/wet towel
	Service in better quality tray with disposable tray mat, bone china crockery, glass tumbler and stainless steel cutlery. # Weight per sachet

**Complaints / Suggestions :** In case you have any complaints / suggestions regarding the quality of food or service you can call on 1800-111-139 (toll free).

In addition, you can also lodge complaint at complaint cells in the Zonal control offices of IRCTC. The numbers are as follows:

**Central Control Room of IRCTC :-** 011-23345300 | **North Zone:-** 011-23221147 | **East Zone :-** 033-64507969 | **South Zone :-** 044-25353340

**South Central Zone :-** 040-27716145 | **West Zone :-** 022-22632484, 022-22618067 (fax)

Complaints can also be lodged online by logging on to the website of the Indian Railway Catering & Tourism Corporation at [www.irctc.com](http://www.irctc.com)

Complaints can also be registered in complaint books available with the pantry car manager, the train superintendent and the guard.

**In case of Rajdhani/Shatabdi and Duronto Exp. trains running beyond schedule/late running due to various reasons the passengers will be provided full menu including packaged drinking water bottle as per the services timings free of cost**