

Status as on 30 Oct 2014

Registration Number : MORLY/E/2014/11964

Name Of Complainant : Karan Malhotra

Date of Receipt : 30 Oct 2014

Received by : Ministry of Railways, ( Railway Board)

Officer name : Shri Ashok Choudhary

Officer Designation : Executive Director(PG)

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Railway board  
New Delhi 110001

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Grievance Description : Sir, with repeated complaints from passengers regarding punctuality of 12393/12394, Rail board took a positive initiative upgrading 12393/12394 to 130kmph from 110kmph. (published in TOI, June 2014; article attached.) However, the speed has been withdrawn and as a result Sampoorna kranti 12393/12394 has again started losing its punctuality in both directions. It may be noted to maintain its punctuality, this train needs to run at 130 kph and with full priority too. Even the new time table for 12393 to arrive NDLS at 7.50am has been withdrawn. Kindly reply whether railway board has any plans for speed upgradation for 12393 12394 or the train will again start running late repeatedly.

Current Status : RECEIVED THE GRIEVANCE