

Tour Packages	Flights	Hotels & Lounge	Tourist Train	Shop ▼
---------------	---------	-----------------	---------------	--------

- + Services
- + My Transactions
- + User Profile
- eWALLET
  - About eWALLET
  - eWALLET User Guide
  - eWALLET Registration
- + TPIN
- + General

## eWALLET user guide

### eWALLET Registration

- Login by entering your Username and Password.
- The "Plan my travel" page appears.
- Link will appear for eWALLET Registration.



- Click on "Click to register now!" link for eWALLET registration.
- After clicking on "eWALLET registration" link user will be redirected to verify his PAN Card number and below screen will be shown.

**Verify PAN Card**

PAN Card Number :

Card Holder's First Name :

- Fill the PAN Card Number and the First name written on the PAN Card.
- After the verification of user's PAN Card number, payment page will appear for payment of eWALLET registration fee:

**Verify PAN Card**

PAN Card Number:                      amtpa1832b

**Your Pan Card is Verified, Kindly proceed further for payment.**

---

Transaction Password :  (4-10 characters)

Confirm Transaction Password :

**Registration Fee for eWallet Scheme: Rs 250 (Inclusive of Service Charge of 12% & Cess of 3% of Service Tax.)**

Payment Options : -- Select One -- ▼

I have read [Terms & Conditions](#)

- Create a Transaction Password required at the time of booking and reconfirm the same password in the textbox provided.
- Select the Bank for the payment of Registration Fee from the dropdown list of payment options available.
- Registration Fee is non-refundable.
- After successful payment, the User will be logged out and a successful registration message is provided.

Congratulations, you have successfully registered under IRCTC eWALLET Scheme.

Check mails for Depositing and Booking.

Thank you for using [www.irctc.co.in](http://www.irctc.co.in).  
You have successfully logged out.  
[Click here](#) to login



**BEST HOTEL RATE CHALLENGE**

If you find a lower rate, we'll pay 110% of the Difference.

[Book Now](#)

Terms & Conditions Apply

### eWALLET Deposit

- Login by entering your user name and password.
- To deposit the amount in the eWallet account click to "eWallet DEPOSIT" link on the left navigation bar. Select option and fill the amount to be deposited and reconfirm the same account. The amount should be more than the minimum amount and less than the maximum limit.
- Select the payment option from dropdown list and Click on submit button for payment.

Tour Packages	Flights	Hotels & Lounge	Tourist Train ▼
Shop			
<ul style="list-style-type: none"> <li>Services</li> <li>My Transactions</li> <li>User Profile</li> <li><b>eWALLET</b> <ul style="list-style-type: none"> <li>About eWALLET</li> <li>eWALLET User Guide</li> <li><b>eWALLET Deposit</b></li> <li>eWALLET Transactions</li> <li>Deposit History</li> <li>Change Transaction Password</li> </ul> </li> <li>TPIN</li> <li>General</li> </ul>	<div style="text-align: right;"><b>eWALLET Deposits</b> <span style="float: right;">*Mandatory</span></div> <hr/> <p>Closing Balance:Rs.1553.85</p> <p>Deposit Amount * <input type="text"/> Min : Rs.100 And Max : Rs.5000.</p> <p>Confirm Deposit Amount * <input type="text"/></p> <p>Select Payment Option * <input type="text" value="-- Select One --"/></p> <hr/> <p>Service Charges</p> <div style="text-align: right;"> <input type="button" value="Submit"/> <input type="button" value="Reset"/> </div>		

- User can deposit minimum amount of Rs. 100/- and maintain maximum amount of Rs.5000/- in account.
- User can deposit amount in multiple of Rs.100/- only.
- Deposite amount is non-refundable.
- After the successful deposit, successful payment message will be provided.
- To check the status of deposit eWallet account, click 'DEPOSIT HISTORY' link on the left navigation bar. Enter the profile password and click 'Go' button
- User will be redirected to 'Deposit History' page where status of all the eWallet Deposit Amount will be provided.

- Services
- My Transactions
- User Profile
- eWALLET**
  - About eWALLET
  - eWALLET User Guide
  - eWALLET Deposit
  - eWALLET Transactions
  - Deposit History
  - Change Transaction Password
- TPIN
- General

### Deposit History \*Mandatory

Transaction ID  Deposit Date

Account Recharge Status

[History](#) [Clear](#)

Total Balance Amount Rs.1502.53

#### List Of Deposits

S#	Transaction Date	Transaction ID	Payment Option	Recharge/Refund Status	Transaction Amount	Pay/Refund Status
1	15-Oct-2013	6000001162	My Bank	Recharge Successful	4000	Payment Settled
2	15-Oct-2013	6000001160	My Bank	Recharge Successful	250	Payment Settled
3	15-Oct-2013	6000001160	My Bank	Recharge Requested	250	Payment Requested

### eWALLET Transactions

- All of the eWallet booking transactions can be accessed by clicking on this link and providing profile password.
- Members will be able to search bookings by providing their date of journey.
- Details of the booking can be viewed by clicking Transaction ID.

- Services
- My Transactions
- User Profile
- eWALLET**
  - About eWALLET
  - eWALLET User Guide
  - eWALLET Deposit
  - eWALLET Transactions
  - Deposit History
  - Change Transaction Password
- TPIN
- General

### eWALLET Transaction History

Date Of Journey

[History](#)

#### List Of Tickets

S#	Transaction ID	PNR Number	From Station	To Station	Date Of Journey	Booked On
1	<a href="#">0004714205</a>	2232957934	NZM	MS	15-10-2013	10-10-2013
2	<a href="#">0004714211</a>	2661891210	NZM	CGL	15-10-2013	10-10-2013
3	<a href="#">0004714392</a>	2332957996	NZM	MAS	15-10-2013	15-10-2013
4	<a href="#">0004714111</a>	2332957901	DEE	JP	12-10-2013	10-10-2013
5	<a href="#">0004714191</a>	2232957929	DEE	JP	11-10-2013	10-10-2013
6	<a href="#">0004714202</a>	2661891206	FZR	CSTM	11-10-2013	10-10-2013
7	<a href="#">0004714132</a>	2800863897	DLI	JP	10-10-2013	10-10-2013
8	<a href="#">0004714151</a>	2132957930	DLI	JP	10-10-2013	10-10-2013
9	<a href="#">0004714172</a>	2562038034	NDLS	JAT	10-10-2013	10-10-2013
10	<a href="#">0004505756</a>	2332943589	NDLS	BCT	20-7-2012	05-6-2012

### eWALLET Change Transaction Password

User can change their transaction password from this link.

- Tour Packages
- Flights
- Hotels & Lounge
- Tourist Train

NEW

Shop

- Services
- My Transactions
- User Profile
- eWALLET**
  - About eWALLET
  - eWALLET User Guide
  - eWALLET Deposit
  - eWALLET Transactions
  - Deposit History
  - Change Transaction Password
- TPIN
- General

### Password Change Form \*Mandatory

Old Password\*

New Password\*  (4-10 characters)

Confirm Password\*

[Submit](#) [Reset](#)

### Booking E-Ticket through eWALLET

Once the user plans the travel and reaches the Payment Gateway page, he gets to see **e-Wallet** as a payment option amongst other payment options.

### Plan My Travel

From\*

To\*

Date\*

Ticket Type\*

Quota\*

 [Booking History](#)  
 [Print Ticket](#)  
 [Cancellation](#)  
 [Refunds](#)  
 [File TDR](#)

**Services**

- Plan My Travel
- Quick Book
- Mumbai Season Ticket
- My Transactions**
- User Profile
- eWALLET
- TPIN
- General

**Dear customer, you may be redirected automatically to Next Generation e-ticketing journey planner page. [Click here to know more](#)**

**Passengers are advised not to carry inflammable / dangerous / explosive articles as part of their luggage and also to desist from smoking in the trains.**

**Dear Customer, to help improve the quality of service, you are requested to please sign-out your account before closing the web-page.**

**Always keep correct information in your profile, garbage/junk values in profile may lead to deactivation**

- Class 3E Suspended in Train No. 12259/12260(DURONTO EXPRESS). [Click here to know more](#)
- Food charges are not included in ticket fare for the tickets booked on/after 28th Nov 09 in train numbers 12289 & 12290.

Time table of several trains are updated from 1st July 2012. Please check exact train starting time from

### Plan My Travel

From\*

To\*

Date\*

Ticket Type\*

Quota\*

### Train Details

[Get Fare](#)

From: NDLS Class: 3A

To: MAS Date: 15/10/2013

Train Name: MAS DURONTO EXP Train No: 12270

Runs On: - T - - - S - Quota: GN

### Availability


15/10/2013	AVAILABLE-0232	<a href="#">Book</a>
19/10/2013	AVAILABLE-0232	<a href="#">Book</a>
22/10/2013	AVAILABLE-0232	<a href="#">Book</a>
26/10/2013	AVAILABLE-0232	<a href="#">Book</a>
29/10/2013	AVAILABLE-0231	<a href="#">Book</a>
2/11/2013	AVAILABLE-0232	<a href="#">Book</a>

**Services**

- Plan My Travel
- Quick Book
- Mumbai Season Ticket
- My Transactions**
- User Profile
- eWALLET

### List of Trains

Train No.	Train Name	Departs +	Arrives +	1A	FC	2A	3A	3E	CC	SL	2S
12652	<a href="#">T N SMPRK KRNTI</a>	07:25	18:55	●	×	●	●	×	×	●	×
12270	<a href="#">MAS DURONTO EXP</a>	15:50	20:10	●	×	●	●	●	×	×	●
12622	<a href="#">TAMIL NADU EXP</a>	22:40	07:20	●	×	●	●	×	×	●	×



**Indian Railway Catering and Tourism Corporation Limited**  
A Government of India Enterprise

Welcome

19-Oct-2013 12:03:49 (IST) | Home | Login | Help | Checkout

Tour Packages
Flights
Hotels & Lounge
Tourist Train
Shop

Services

Plan My Travel

Quick Book

Mumbai Season Ticket

My Transactions

User Profile

eWALLET

TPIN

General

**FESTIVE OFFER\*\***

FREE INSURANCE

**3MS TDI to promote**

Internet & Mobile Advertising 360° advertising solution on Mobile and Internet

**MAD** Mobile Advertising Development

**GET ₹2000 TO SHOP WITH IRCTC SHOPPING**

SIGN UP NOW >

SHOP | APPALS | MOBILE | HOME

**Ticket Reservation**

Train Name: MAS DURONTO EXP	Class: AC 3 Tier(3A)	Date: 19-Oct-2013
From: H NIZAMUDDIN(KZM)	To: CHENNAI CENTRAL(MAS)	Train No: 12270
Boarding Point: H Nizamuddin(KZM)	Reservation Upto: CHENNAI CENTRAL(MAS)	Quota: General

**Passenger Details**

SlNo	Name	Age	Sex	Birth Preference	Food Preference	Senior Citizen
1	Test	34	Male	Lower	Veg	<input type="checkbox"/>
2			Select	Choose Birth	Select	<input type="checkbox"/>
3			Select	Choose Birth	Select	<input type="checkbox"/>
4			Select	Choose Birth	Select	<input type="checkbox"/>
5			Select	Choose Birth	Select	<input type="checkbox"/>
6			Select	Choose Birth	Select	<input type="checkbox"/>

**CHILDREN BELOW 5 YEARS (FOR WHICH TICKET IS NOT TO BE ISSUED)**

SlNo	Name	Age	Sex
1		Select	Select
2		Select	Select

Consider for Adult Accommodation. (Please check the PNR assigned status before booking the Train)

Birth preference does not guarantee allotment of preferred berth type. If you need assured Lower Berths or assured Compact Accommodation (in same coach) please select one of the options below:

None

Book my ticket only if atleast one lower berth is allotted.

Book my ticket only if atleast two lower berths are allotted.

Book my ticket only if all the above passengers are allotted berths in the same coach.

Passenger Mobile Number: +91\*  SMS will be sent to this Mobile Number.

Enter Verification Code





**011658Z**

Enter the text from image:

Letters are case sensitive

**Book Ticket**

The identification details are required at the time of Tatkal ticket booking. The ID card will also be required during journey. One of the passenger booked on an e-ticket should have any of the identity cards (Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State/Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar" during train journey in original). Reason card will be accepted as proof of identity for undertaking journey under Tatkal scheme only if the passenger whose photograph is available on the return card is traveling.

Copyright © 2013 - www.ircct.com. All Rights Reserved  
Site best viewed in 8.5.5 and above

Services

Plan My Travel

Quick Book

Mumbai Season Ticket

My Transactions

User Profile

eWALLET

TPIN

General

**Ticket Reservation**

Train Name: MAS DURONTO EXP	Class: AC 3 Tier(3A)	Date: 19-Oct-2013
From: H NIZAMUDDIN(KZM)	To: CHENNAI CENTRAL(MAS)	Train No: 12270
Boarding Point: HZM	Reservation Upto: CHENNAI CENTRAL(MAS)	Quota: General

**Passenger Details**

SlNo	Name	Age	Sex	Birth Preference	Food Preference	Senior Citizen
1	Test	34	Male	Lower	Veg	No

**Ticket Details**

Ticket Fare: Rs 2470.0 *	IRCTC Service Charge: Rs 22.47	Total Amount: Rs 2492.47
Total Availability at: 15:07 (IST)	Availability in General Quota: GNWL15DWL93	

\* Inclusive of Service Tax - Rs 108.0

Services

Plan My Travel

Quick Book

Mumbai Season Ticket

My Transactions

User Profile

eWALLET

TPIN

General

Credit Cards
Mobile/Net Banking
Debit Cards
Cash cards
EMI Option

eWALLET

Note: if for any reason, the reservation output details are not displayed on your screen after you have made payments, please check the details in "Booked Tickets" under "Booking History" in left navigation bar. You may also check your mail for the details of your booking.

**Your current eWALLET Account Balance is Rs. 219.0**

e Wallet

**FESTIVE OFFER\*\***

FREE INSURANCE

Services	Plan My Travel	Quick Book	Mumbai Season Ticket	My Transactions	<h3>Transaction password</h3> <p>Please enter your transaction password</p> <p>Transaction Password <input type="text"/></p> <p style="text-align: right;"><a href="#">Submit</a></p>
User Profile					
eWALLET					
TPIN					
General					
General					

The user enters the transaction password on the payment page, wherein he will be able to see the available **e-Wallet** account balance also. The amount will be debited from the **e-Wallet** account and redirected to the confirmation page.

Services	Plan My Travel	Quick Book	Mumbai Season Ticket	My Transactions	<div style="background-color: #FFC0CB; padding: 5px; text-align: center; font-weight: bold;">Please check your Booking History if you do not get the confirmation page</div> <h3>Transaction confirmation</h3> <p>Please confirm transaction</p> <p>User Name <span style="float: right;">altulya</span></p> <p>Current eWALLET Balance <span style="float: right;">4000.0</span></p> <p>Amount to deduct * <span style="float: right;">2497.47</span></p> <p style="color: red; font-size: small;">* Inclusive of eWallet Transaction Charges Rs 5.00 only</p> <p style="text-align: right;"><a href="#">Submit</a> <a href="#">cancel</a></p>
User Profile					
eWALLET					
TPIN					
General					
General					

For every **e-Wallet** transaction an additional eWallet Transaction charge of Rs 5/- will be collected. Booking will be allowed only when ticket amount is less than the balance amount.

Ticket will be failed if amount is less than the ticket amount after response from PRS (occurs In case of concurrency & multiple bookings)

Services	Plan My Travel	Quick Book	Mumbai Season Ticket	My Transactions	<p style="text-align: center;">Congratulations! You have successfully booked a ticket. Please carry ERS/RM/SMS sent by IRCTC along with a relevant photo ID card while travelling.</p> <div style="background-color: #0070C0; color: white; padding: 5px; margin-bottom: 10px;"> <h4>Hotel Deals in Chennai</h4> <table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Hotel Malika</td> <td style="width: 33%;">Mount Road</td> <td style="width: 33%;">Starting From Rs 425/-</td> <td style="text-align: right;"><a href="#">Book Now</a></td> </tr> <tr> <td>TazKamar Inn</td> <td>T.Nagar</td> <td>Starting From Rs 1887/-</td> <td style="text-align: right;"><a href="#">Book Now</a></td> </tr> <tr> <td>Hotel Victoria</td> <td>Egmore</td> <td>Starting From Rs 2533/-</td> <td style="text-align: right;"><a href="#">Book Now</a></td> </tr> </table> </div> <h4>Ticket Reservation</h4> <table border="1" style="width: 100%; font-size: small;"> <tr> <td>Transaction ID: 0004714392</td> <td>PNR No: 2332957996</td> <td>Train No. &amp; Name: 12270/MAS DURONTO EXP</td> </tr> <tr> <td>Date of Journey: 15/10/2013</td> <td>Date Of Boarding: 15/10/2013</td> <td>Class: 3A</td> </tr> <tr> <td>From: H NIZAMUDDIN(NZM)</td> <td>To: CHENNAI CENTRAL(MAS)</td> <td>Boarding: H NIZAMUDDIN(NZM)</td> </tr> <tr> <td>Resv Upto: CHENNAI CENTRAL(MAS)</td> <td>Distance: 2175 KM</td> <td>Scheduled Departure: 15:50</td> </tr> <tr> <td>Total Fare: Rs. 2470.0</td> <td>Adult: 1Child: 0</td> <td></td> </tr> </table> <h4>Details of Passengers</h4> <table border="1" style="width: 100%; font-size: small;"> <thead> <tr> <th>SNo</th> <th>Name</th> <th>Age</th> <th>Sex</th> <th>Status</th> <th>Coach</th> <th>Seat/Berth</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>TEST</td> <td>034</td> <td>Male</td> <td>/CONFIRM</td> <td>AB1</td> <td>0017/LB</td> </tr> </tbody> </table>	Hotel Malika	Mount Road	Starting From Rs 425/-	<a href="#">Book Now</a>	TazKamar Inn	T.Nagar	Starting From Rs 1887/-	<a href="#">Book Now</a>	Hotel Victoria	Egmore	Starting From Rs 2533/-	<a href="#">Book Now</a>	Transaction ID: 0004714392	PNR No: 2332957996	Train No. & Name: 12270/MAS DURONTO EXP	Date of Journey: 15/10/2013	Date Of Boarding: 15/10/2013	Class: 3A	From: H NIZAMUDDIN(NZM)	To: CHENNAI CENTRAL(MAS)	Boarding: H NIZAMUDDIN(NZM)	Resv Upto: CHENNAI CENTRAL(MAS)	Distance: 2175 KM	Scheduled Departure: 15:50	Total Fare: Rs. 2470.0	Adult: 1Child: 0		SNo	Name	Age	Sex	Status	Coach	Seat/Berth	1	TEST	034	Male	/CONFIRM	AB1	0017/LB
Hotel Malika				Mount Road		Starting From Rs 425/-	<a href="#">Book Now</a>																																							
TazKamar Inn				T.Nagar		Starting From Rs 1887/-	<a href="#">Book Now</a>																																							
Hotel Victoria				Egmore		Starting From Rs 2533/-	<a href="#">Book Now</a>																																							
Transaction ID: 0004714392	PNR No: 2332957996	Train No. & Name: 12270/MAS DURONTO EXP																																												
Date of Journey: 15/10/2013	Date Of Boarding: 15/10/2013	Class: 3A																																												
From: H NIZAMUDDIN(NZM)	To: CHENNAI CENTRAL(MAS)	Boarding: H NIZAMUDDIN(NZM)																																												
Resv Upto: CHENNAI CENTRAL(MAS)	Distance: 2175 KM	Scheduled Departure: 15:50																																												
Total Fare: Rs. 2470.0	Adult: 1Child: 0																																													
SNo	Name	Age	Sex	Status	Coach	Seat/Berth																																								
1	TEST	034	Male	/CONFIRM	AB1	0017/LB																																								
User Profile																																														
eWALLET																																														
TPIN																																														
General																																														
General																																														

**eWallet: ERS after Booking**

IRCTCs e-Ticketing Service Electronic Reservation Slip (Personal User)					
<ul style="list-style-type: none"> <li>This ticket will only be valid along with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.</li> <li>Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket - Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central/State Govt./Public Sector Undertakings of State/Central Government, District Administrations, Municipal bodies and Panchayat Administrations, Student Identity Card with photograph issued by recognized school or College for their students / Nationalised Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar".</li> <li>General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation &amp; refund.</li> </ul>					
PNR No: 2322927006	Train No. & Name: 12270/MAS DURONTO EXP	Quota: General			
Transaction ID: 000474292	Date of Booking: 15-Oct-2013 04:04:00 PM	Class: 3A			
From: M NZAMUCCO(NZM)	Date of Journey: 15-Oct-2013	To: CHENNAI CENTRAL(MAS)			
Boarding: M NZAMUCCO(NZM)	Date of Boarding: 15-Oct-2013	Scheduled Departure: 15:00 *			
From Name: CHENNAI CENTRAL(MAS)	Scheduled Arrival: 18-Oct-2013 20:18 *	Adult: 11	Child: 00		
Passenger Mobile Number: 9888888888			Distance: 1175 Km		
Passenger Address: hndhnt hndhnt,oldo Bahadurgarh Rajasthan - 110006					
<b>FARE DETAILS:</b>					
S.No.	Description	Amount (In rupees)	Amount (In words)		
1	Ticket Fare **	Rs. 2470.0	Rupees Two Thousand Four Hundred and Seventy Only		
2	IRCTC Service Charges** (incl. of Service Tax)	Rs. 22.47	Rupees Twenty Two and Four Seven Paise Only		
3	eWallet Transaction Charge	Rs. 5.0	Rupees Five Only		
4	Total	Rs. 2497.47	Rupees Two Thousand Four Hundred and Ninety Seven and Four Seven Paise Only		
** Includes of Service Tax - Rs 128 Only					
* Service Charges per e - ticket irrespective of number of passengers on the ticket.					
<b>PASSENGER DETAILS:</b>					
S.No.	Name	Age	Sex	Concession Code	Booking Status/Current Status/Coach No./Berth No.
1	Test	34	Male		CONFIRM ABL/0017/LB
<p>This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by an individual, it is to be used only by him.</p> <div style="border: 1px solid black; padding: 5px; text-align: center;"> </div>					
<p><b>IMPORTANT:</b></p> <ul style="list-style-type: none"> <li>For details, rules and terms &amp; conditions of e-ticketing services, please visit <a href="http://www.irctc.co.in">www.irctc.co.in</a>.</li> <li>*New Time Table will be effective from 01-07-2013. Departure time and Arrival time printed on this ERS/VBM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 120 or SMS 840 to 120.</li> <li>There is amendments in certain provisions of Refund Rule. Refer Amended Refund Rules w.e.f 01-07-2013.</li> <li>The accommodation booked is not transferable and is valid only if one of the ID card noted above is presented during the journey. The ERS/VBM/SM sent by IRCTC along with the valid ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VBM/SM sent by IRCTC due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases, will be levied. The ticket checking staff on board/off board will give Excess Fare Ticket for the same.</li> <li>E-ticket cancellations are processed through <a href="http://www.irctc.co.in">www.irctc.co.in</a> by the user.</li> <li>Obtain certificate from the TTE / Conductor in case of PARTIALLY used/retained e-ticket, LEISS NO. OF PASSENGERS travelled, A.C./FARE/IR, TRAVEL IN LOWER CLASS. The original certificate must be sent to GDR (IT), IRCTC ILS, Internet Ticketing Centre, INEA Building, State Entry Road, New Delhi-110015 after filing on-line refund request for claiming refund.</li> <li>Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to abstain from smoking on the train.</li> <li>Contact us on: 24*7 hrs Customer Support at 011-38380000, Chennai Customer Care 044 - 23000000 or Mail to: <a href="mailto:CRS@irctc.co.in">CRS@irctc.co.in</a></li> <li>For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 23.00 hrs)</li> </ul>					
<input type="button" value="Print Instructions"/> <input type="button" value="Close"/>					

Refund of the cancellation amount will be given in the eWallet account.

TOP