

QUESTION BANK ON TICKETS

ANSWER

1. How many digits are there in PCT? 1. 5 digits
2. How many digits are there in BPT/EFT? 2. 6 digits
3. How can a foreign PCT be identified? 3. Foreign PCT has a red wave band.
4. How is a PCT dated with date of issue? 4. With dating machine.
5. What is the minimum fare for SL (M/E)? 5. Rs. 91/-
6. What is the minimum fare for ACIII and IInd class by Mail/Express? 6. Rs. 158/- and Rs. 16/-
7. What is the minimum child fare for AC III? 7. Rs. 158/-
8. What is the minimum child fare for SL (M/E)? 8. Rs. 91/-
9. Name the warrant against which CST is issued? 9. IAF 1752.
10. Name the warrant against which ST is issued? 10. IAF 1707 and IAF 1707 A.
11. Why is supplementary ticket issued? 11. For journey by Superfast train.
12. When is RT issued? 12. When Manual reservation is granted.
13. What are the rates of Reservation fees in different classes? 13. As per Tariff Rates.
14. What are the cases in which Reservation fee is not required to collected? 14. Railway pass, PTO, Indrail pass ticket, Identity card cum Railway pass, free warrant
15. What is the full form of MST? 15. Monthly Season Ticket.
16. What is the period of validity of QST? 16. 3 months from the date of issue.
17. What is the rate of QST? 17. 2.7 times of MST fare.
18. What is the limitation of distance for issue of MST? 18. 150 kms.
19. What is the limitation of distance for issue of MST to students? 19. 150 kms.
20. What is the age limit for issue of MST to the students? 20. General-25 yrs, SC/ST-27, for higher studies 35 yrs – no limitation for girls.
21. How much concession is granted to the students on MST? 21. 50% of MST fare.
22. How much concession is granted to the SC/ST students on MST? 22. 75% on MST fare.
23. What is the limitation of age for issue of MST to Girl students? 23. No age bar.
24. Who are authorised to get free MST? 24. Boys up to 10 class & Girls upto 12 yrs.
25. What important document is necessary for issue of MST? 25. Certificate from the Head of the Institution.
26. Who is issued with low value MST? 26. Having monthly less than Rs. 400/-
27. What is the period of validity of Low Value MST? 27. One month only.
28. What is the distance restriction for LVMST? 28. 100 kms.
29. What is the rate of Low Value MST? 29. Rs. 15/-.
30. Name the book from which fare for passenger fare is obtained? 30. Coaching Tariff Part II.
31. When is BPT issued? 31. against concession, no PCT for 200 kms.
32. What is the full form of UTS? 32. Unreserved Ticketing System.
33. How many digits are available in UTS ticket? 33. 08 digits.

34. How many digits are available in CP ticket? 34. 8 digits.
35. Write full form of PNR? 35. Passenger Name Record.
36. How many digits are there in PNR Ticket? 36. 10 digits.
37. What is the rate of Vendor Season Ticket? 37. 1.5 times the MST fare.
38. What is the free allowance on luggage allowed on Vendor Ticket? 38. 60 kgs.
39. What is the distance restriction on Vendor ticket? 39. 150 km.
40. What kind of carbon is used for issue of BPT/ EFT? 40. Double sided carbon paper.
41. Who is authorised to issue BPT? 41. Station Master (Booking Clerk).
42. How can issue EFT? 42. SM and Checking staff.
43. Can EFT be issued free? (Yes or No) 43. Yes.
44. Which foil of BPT/EFT is Accounts, Passenger & record foil? 44. First foil.
45. What special indication is available on foreign BPT and foreign EFT? 45. A red wave band.
46. What is required for Indrail Pass Ticket? 46. Valid Pass port.
47. Who can get Indrail pass ticket/ Coupon Ticket? 47. Foreigners and Non Resident Indians.
48. What is required for booking of luggage? 48. Journey Ticket.
49. How will you issue ticket when PCT for the destination is not available? 49. PCT upto the furthest station for EFT for the rest portion under reference.
50. What is the concession granted for IAFT 1709A, IAFT 1720A, 1728 and 1736? 50. 40% for the first and 50% for the rest.
51. What is the limitation of age for a child ticket? 51. Child of 5 years and below 12 years.
52. What is the rate of a child ticket? 52. It is half the adult fare.
53. Who are entitled to HOR facility? 53. List at Annexure F of Coaching Tariff.
54. What is the rate of reservation fee for a child? 54. Same as an adult.
55. How will you identify a child ticket? 55. Letter CHILD is printed on the face.
56. How is the fare paid for Indrail Pass Ticket? 56. In US dollars, sterling, pounds etc.
57. Why is the lower portion of Warrant No. IAFT 1752 handed over along with CST? 57. Both of them constitute journey authority.
58. Who are issued with Tourist Coupon Ticket? 58. Foreigners and NRIs.
59. Who are issued with Rail Travel Coupon? 59. Representatives of mercantile firm, Accredited Press Representative, Touring Government Officials & MLA.
60. How many breaks are allowed on ticket? 60. Only two. 61. above 500 kms
61. What is distance restriction for Break of Journey? (62). 60 yrs & above. 63. Yes, during run.
62. What is the age limit for becoming a Sr. Citizen? (64). To exchange at any station.
63. Is age proof certificate required for a Sr. Citizen?
64. Why is military warrants addressed to "Indian Railways"? 65. RTC, so that no refund is claimed by the holder on unused or partially used ticket.
65. What is the endorsement given on tickets exchanged against Rail Travel Coupon and why? 66. One-third of the fare.
66. How much of fare can be realised on PTO? 67. Three
67. How many classes of metal pass are there? 68. Gold, Silver and Bronze/Nickel.
68. Name the metal passes? 69. Metal pass.
69. On which passes the family of an Officer on duty can travel with him?
70. When is ED Pass issued? 70. for booking of staff on emergent duty.

71. What is the period of validity of single and return journey pass?
72. How many dependants can be included in a pass?
73. What will be the maximum limit of numbers in a pass when one dependant is included?
74. What is the jurisdiction of Freedom fighter pass?
75. Who can travel with freedom fighter?
76. When is first break of journey allowed?
77. What is validity of a Platform ticket?
78. Who are issued concessional platform permit?
79. What is the validity of a free platform permit?
80. What is limit of advance reservation?
81. What is the maximum number of passengers allowed in one requisition form?
82. Is the passenger's name recorded on CPT?
83. Is reservation collected afresh on ticket after the break of journey?
84. What is the validity of a Circular Tour ticket?
85. Whether RAC/WL passenger can board a Reserved coach?
86. What is the number of berths available in AC I, II, III and Chair car?
87. Write the ratio of escorts allowed with the Students on educational tour?
88. What is the time limit for booking of special Train?
89. Where is application for special train sent?
90. Who maintains Emergency Quota
91. Is any additional charge collected when RAC Passenger is provided with berth?
92. What particulars are available on reservation chart?
93. What is the function of RTSA?
94. What is the time limit for cancellation of Unreserved Ticket?
95. What is the rate of Clerkage charge?
96. What are the flat rates for cancellation of reserved ticket?
71. Three months for single journey and four Months for return journey.
72. Maximum two (but total five).
73. Maximum five.
74. All over India.
75. One companion.
76. After travelling more than 500 kms
77. 2 hours from the time of issue.
78. Press Representative, Newspaper Agent
79. 6 months.
80. 60 days (excluding date of journey)
81. 6 in one requisition.
82. No.
83. Yes, the journey shall be treated as fresh journey.
84. $(\text{Distance} \div 400) + (\text{Distance} \div 200)$.
85. RAC can but not WL.
86. Existing: - 18, 46, 64, 90.
New: - 18, 46, 81, 102.
87. As per schedule.
88. Not less than 30 days but not more than 90 days.
89. CPTM/Maligaon.
90. CCM, DCM, ARM.
91. No additional charge is realized.
92. Berth No. (Lower/ Medium/Upper/ side lower/ side upper, Name of passenger, Gender, Age, Ticket No
93. To purchase ticket on behalf of passenger.
94. 3 hrs after the actual departure of the train.
95. Rs. 10 for UR ticket & Rs. 20 for RAC/WL
96. Rs. 70/- for ACI, Rs. 60/- for ACII/III, FC I, ACCCar and Rs. 40/- for IInd Class.

97. What will be the cancellation charge for ACII ticket if surrendered 10 hrs before the scheduled departure of the train? 97. 25% of the fare.
98. How much of amount to be deducted for surrender of RAC/ WL ticket? 98. Rs. 20/- per passenger.
99. How will you arrange refund of ticket when a passenger is detained enroute due to rail rook? 99. Fare for traveled portion to be retained and rest refundable.
100. How will arrange refund of ticket when a passenger is detained enroute due dislocation of train services and the railway fails to provide alternative means? 100. Full fare for the entire booked portion will be refunded.
101. How will arrange refund of ticket when a passenger is detained enroute due dislocation of train services and the railway provides alternative means? 101. Fare for traveled portion to be retained and rest refundable.
102. How will you arrange refund when railway fails To provide accommodation? 102. Full fare will be refunded provided the ticket is surrendered within 3 hrs after the departure of the train.
103. How will you arrange refund when a passenger is compelled to travel in a lower class? 103. Difference of fare to be paid within 2 days on production of certificate issued by Guard or conductor.
104. What action will you take when a passenger has Lost his ticket on run? 104. Full fare will be collected on issuing EFT and the passenger shall get the same berth.
105. What action will you take when a passenger reports loss of ticket before preparation of final chart? 105. Only clerkage of Rs. 20/- will be realised and fresh ticket issued.
106. What action is taken when refund is not possible after the expiry of prescribed time limit? 106. Ticket will be surrendered and TDR will be issued by Station Master.
107. In which cases TDR is issued? 107. The ticket is suspicious on which refund at station is not given time expired for refund at station & on partially used ticket.
108. What is the time limit for issue of TDR? 108. 30 days from the date of journey.
109. What is the time limit for submission of claiming Refund on TDR? 109. 90 days from the date of journey.
110. Is refund granted on lost ticket? 110. No refund is allowed on lost ticket.