

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No.99/TG-I/20/P/Boarding facility

New Delhi, dated 21.06.2013

**Chief Commercial Managers,
All Zonal Railways.**

**MD/CRIS,
Chanakyapuri, New Delhi.**

(COMMERCIAL CIRCULAR NO.47 OF 2013)

**Sub: Uniformity in logic for allotment of accommodation in different
PRS sites for boarding point changed transaction**

At present, if a passenger intends to board the train from a Station other than journey originating station indicated on the ticket, the same can be done in two ways:

- a) At the time of booking itself, the passenger gives the option for boarding the train from his/her station other than the journey originating station indicated on the ticket.
- b) After booking the ticket, the passenger gives in writing for changing his/her boarding point.

1.1 In case of giving the option at the time of booking itself, different practice is being followed by different reservation system i.e. in case of Delhi, Chennai and Kolkata PRS, the passenger gets access to the reservation quota of changed boarding point and not the reservation quota of journey originating station indicated on the ticket. However, in case of Mumbai PRS, the passenger gets access to the reservation quota of journey originating station.

1.2 In case of giving the option for change of boarding point after booking of ticket, the passenger continues to get access to reservation quota of journey originating station indicated on the ticket and his status gets updated against that quota and not of the changed boarding point.

2. With a view to have uniformity in logic of giving access to reservation quota of journey originating station or the changed boarding point, the matter has been examined and it has been decided that if a passenger gives the option at the time of booking the ticket itself for boarding the train from a station other than journey originating station indicated on the ticket, the passenger will be given access to the reservation quota of the journey originating station indicated on the ticket and not of the changed boarding point subject to provisions of Para 637 of Indian Railway Commercial Manual – Vol.I.

(Contd..2.)

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3. CRIS will make necessary modifications in the software and intimate the date of effect to all Zonal Railways, which in any case will not be later than 01.08.2013.



(Dr. S.K. Ahirwar)
Director Traffic Commercial (G)
Railway Board

Copy to:

- 1) CCM/PMs and CCM/PSs, all Zonal Railways.
- 2) ADG(PR), EDV (T), EDFC, DF(C), OSD/TC, F(C) & V (SS) branches of Railway Board.
- 3) MD/IRCTC, Bank of Baroda Building, Parliament Street, New Delhi.
- 4) General Manager/PRS-I, CRIS, Chanakyapuri, New Delhi.
- 5) Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
- 6) The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway/Bhuli/Dhanbad, Northern Railway/Chandausi, NE Railway/Muzaffarpur, NF Railway/Alipurduar, Southern Railway/Trichy, South Central Railway/Maula Ali, SE Railway/Sini, North Western Railway/Udaipur.
- 7) General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
- 8) General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
- 9) Secretary General, Federation of Railway Officers Association (FROA), Room No.256-A, Rail Bhawan, New Delhi.
- 10) Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
- 11) Secretary General, All India RPF Association, Room No.256-D, Rail Bhawan, New Delhi.
- 12) CTM, Metro Railway, Metro Rail Bhawan, 33/1, J L Nehru Road, Kolkata-71.
