

An Analysis on the behaviour of Payment Gateways during the month FEB 2012

| Payment Gateways / BANKS | Total Transactions attempted | Total Booked Successfully | | Avg Time taken for Refunds (in days) |
|----------------------------------|------------------------------|---------------------------|------------|--------------------------------------|
| | Txns | Txns | | |
| | | Total | % | |
| CREDIT / DEBIT CARDS | | | | |
| ICICI PYMNT GATEWAY | 1486981 | 1162687 | 78.19% | 4.01 |
| CITIBANK PYMNT GATEWAY | 861230 | 513216 | 59.59% | 3.38 |
| AMEX PYMNT GATEWAY | 52346 | 43131 | 82.40% | 3.15 |
| CITIEMI | 1251 | 853 | 68.19% | 3.78 |
| ICICI EMI | 2432 | 707 | 29.07% | 4 |
| HDFC PG | 1221365 | 952986 | 78.03% | 3.32 |
| AXIS PG | 495962 | 367063 | 74.01% | 4 |
| TOTAL | 4121567 | 3040643 | 74% | |
| NET BANKING / DEBIT CARDS | | | | |
| HDFC | 829196 | 612395 | 73.85% | 2.47 |
| ICICI BANK | 999078 | 749832 | 75.05% | NA |
| IDBI BANK | 160993 | 98411 | 61.13% | 2.48 |
| CITI DEBIT | 131710 | 94194 | 71.52% | 3.82 |
| OBC | 29760 | 20192 | 67.85% | 3.17 |
| AXIS BANK | 302889 | 217155 | 71.69% | 2.83 |
| STATE BANK OF INDIA | 1553604 | 1227735 | 79.02% | 2.39 |
| PUNJAB NATIONAL BANK | 366468 | 187812 | 51.25% | 3.68 |
| CORPORATION BANK | 45119 | 24050 | 53.30% | 2.22 |
| FEDERAL BANK | 52095 | 36155 | 69.40% | 2.37 |
| SYNDICATE BANK | 17872 | 8613 | 48.19% | 4.29 |
| UNION BANK | 158107 | 94110 | 59.52% | 2.7 |
| INDUSIND | 44476 | 34947 | 78.57% | 2.35 |
| SBI DEBIT CARD | 1654046 | 1101217 | 66.58% | 2.45 |
| KARNATKA BANK | 9598 | 6052 | 63.05% | 2.33 |
| ANDHRA BANK | 92613 | 62585 | 67.58% | 3.47 |
| BANK OF INDIA | 179489 | 118191 | 65.85% | 2.54 |
| SBI ASSOCIATES | 175460 | 135593 | 77.28% | 2.94 |
| CANARA BANK | 132013 | 82650 | 62.61% | 2.12 |
| INDIAN BANK | 142565 | 97954 | 68.71% | 2.41 |
| BANK OF BARODA | 82808 | 48864 | 59.01% | 3.21 |
| TOTAL | 7159959 | 5058707 | 71% | |
| CASH CARDS | | | | |
| ITZ CASH CARD | 577671 | 525118 | 90.90% | 2.22 |
| I CASH CARD | 367361 | 334391 | 91.03% | 1.9 |
| DONE CARD | 137575 | 114104 | 82.94% | 3.37 |
| OXICASH | 15907 | 11141 | 70.04% | 2.53 |
| TOTAL | 1098514 | 984754 | 90% | |
| REDEEM PG | 2646 | 2020 | 76.34% | NA |
| RDS | 1566218 | 1519729 | 97.03% | |

