

Eastern Railway

No. TN/447/MORLY/CPGRAMS

Kolkata, dated: 22.09.2015.

From: CPTM/ER <er.chgcell@gmail.com>

To: Sri ANAND <anandgauravsinha@gmail.com>

Sub: Punctuality of trains.

Ref: CPGRAMS Regn. No. MORLY/E/2015/08796 dated 19.07.15.

This office is in receipt of your complaint referred above, and the records of 12368 Dn ANVT-BGP Vikramshila Exp has been checked of last month i.e. Aug'15 and it was found that Eastern Railway has received the Dn train at an average of 225 mins late at Kiul point from the adjoining railway and always make up the train over our Railway. Out of its total run of 31 Days, train has not lost punctuality a single day over Eastern Railway. On further scrutiny it was detected that the train mostly detained over North Central Railway and East central railway for which this Railway is unable to comment upon. However, the matter is being forwarded to the concerned zone for its remedial measures.

This Railway has not received any proposal for LHB coaches for 12367/68 (Vikramshila Exp) from Railway Board yet.

Copy to DGMG for forwarding the complaint to NCR & ECR

For Chief Pgrs. Trans.Manager.