

Refund Rules

For the convenience of the passengers, Indian Railways have drawn up liberalized customer-friendly Refund Rules. To get the maximum benefit and to save on cancellation charges, Passengers are requested to cancel their tickets within the prescribed time limits, wherever possible. This will also help other RAC/Wait List passengers in getting confirmed accommodation. The Refund Rules are spelt out in detail in the following table:

Nature of the Ticket	Time Limit for cancellation of the Ticket	Cancellation Charge per passenger	
Untravelled Unreserved Tickets	i) The ticket is presented for cancellation within three hours of issue of ticket. ii) In case of ticket issued in advance, the ticket is presented upto 24.00 hrs of the day preceeding the day of journey	₹ 15/-	
Untravelled Reserved Tickets	More than 48 hours in advance of the scheduled departure of the train.	₹ 120/- ₹ 100/- ₹ 90/- ₹ 60/- ₹ 30/-	AC First Class/Excutive Class AC 2-Tier/First Class AC 3-Tier /AC Chair Car Sleeper Class Second Class
Untravelled Reserved Tickets	Between 48 hours and upto 6 hours before the scheduled departure of the trains	25% of the fare paid (Subject to minimum cancellation charges specified above)	
Untravelled Reserved Tickets	Within 6 Hours before the scheduled departure of the train and upto 2 Hours after the actual departure of the train irrespective of the distance	50% of the fare paid (Subject to minimum cancellation charges specified above)	
Untravelled Wait Listed / RAC Tickets	Upto 3 Hours after the actual departure of the train irrespective of the distance	₹ 30/-	
Untravelled Multiple Journey Tickets (including Circular Journey tickets) not confirmed for a part of the journey	Time limit as applicable for reserved tickets and RAC/WL Tickets as mentioned above according to the Reservation Status of the First lap of journey. a. If first lap of Journey is confirmed b. If first lap of Journey is RAC/WL	a. Cancellation Charges will be levied depending on time of cancellation as applicable to Reserved Tickets for the entire journey. b. ₹ 30/- will be levied for the entire journey.	
Partially used reserved tickets for trains other than Rajdhani/ Shatabdi / Jan Shatabdi trains.	No refund at the Station. Only TDR to be issued at journey terminating Station.	Refund will be granted after deducting fare for the travelled portion.	
Partially Used Reserved tickets for Rajdhani/ Shatabdi/Jan Shatabdi trains	...	No Refund, Since break of Journey is not allowed on these trains.	

Note:

- **The passenger may get the ticket cancelled from any Passenger Reservation System (PRS) counters or the designated current counters.**
- **No refund shall be granted on the reserved ticket if it is surrendered for cancellation after 2 hours of the actual departure of the train for confirmed tickets.**
- **No refund of fare shall be granted on RAC ticket or Waitlisted ticket after 3 hours of the actual departure of the train.**
- For the purpose of refund, the fare includes Reservation fee, Development charge, Superfast supplementary charge etc.
- For night trains departing between 21.00 hours and 06.00 hours (actual departure) refund shall be granted at the station, either within the specified time limit or within 2 hours of the opening of Reservation Offices, whichever is later.
- Night refund counters for computerised tickets are available at select stations.
- No refund shall be granted on cancellation of Confirmed Tatkal Tickets except in exceptional cases like disruption of Railway Services etc.
- No refund will be given for Duplicate Tatkal Tickets even if the original ticket is found.
- In case of cancellation of partially confirmed Tatkal Tickets, refund will be given only for wait listed tatkal passengers.