

**[Final action taken, Reminder/Clarification can not be sent]**

Status as on 27 Aug 2013

Registration Number : MORLY/E/2013/01322  
Name Of Complainant : S Sarkar  
Date of Receipt : 14 Feb 2013  
Received by : Ministry of Railways, ( Railway Board)  
Forwarded to : Commercial NF Railway  
Contact Address : Office of the CCM, N.F.Railway, Head quarter  
Maligaon, Guwahati - 11  
781011  
Contact Number : 9957550950  
Grievance Description : Sir, the train, numbered 12525/26 (KOAA- DBRG) Express is given superfast status while the average speed of the same lies below 54 km/h for both direction (as per official data). Please remove its superfast status so that the passengers can save the superfast surcharge. Thanks.  
Current Status : CASE CLOSED  
Your Feedback : Poor  
Date of Action : 27 Aug 2013  
Details : This is to intimated that the Train 12526 starts at 10.25 hrs and reach destination at 15.00 hrs= total journey for 28 hrs 35 mts. The train 12525 starts at 21.40 hrs and reaches at 0225 hrs=total journey 28 hrs 45 mts. Distance- 1585 km. Thus Average speed is 55.90 and 55.67 kmph. As the average speed is more than 55 km the train is categorized as status of superfast.