

from **AJAY KUMAR MISHRA** kalingatravel@gmail.com
to etickets@irctc.co.in,
care@irctc.co.in

date Sat, Oct 1, 2011 at 3:27 PM
subject Refund of differential amount of 2AC
mailed-by gmail.com

Sir/Madam

Kindly note

Transaction ID: 0395440755

PNR No: 6501605194

B P DWIVEDI 59 Male CONFIRM AE1/ 0018/ SU

From: BHUBANESWAR(BBS) To: KORAPUT(KRPU) Total Fare: Rs 988.00

The mentioned details was of 2AC but as IR did not attach 2AC coach on Date of Journey: 25-Sep-2011

Accommodation was given in 3AC [Certificate No 226640 attached in this mail]

Kindly refund the differential and justify the annoying situation created by IR to my honorary client

KALINGAS

KALINGA'S.....Auth E Ticket Booking Center Administrator: www.indiarailinfo.com

Reply from them

Dear Customer,

Thanks for using our site.

Kindly send us the original copy of the Guard Certificate (GC), which was issued by the TTE at the time of journey, along with an application regarding your problem at the corporate office Address. Our address is:

The A.General Manager (IT)

IRCTC

Internet Ticketing Centre

IRCA BUILDING

STATE ENTRY ROAD

New Delhi-110055

With these documents we will forward your case to railways to process the refund through TDR.

Thanks & Regards,

Neyazul,

Executive (etickets)

etickets@irctc.co.in

www.irctc.co.in.

GC issued by TTE has been posted awaiting refund, don't know when!

M. B. P. Dwivedi M 59 AEI-18 new No. 49
in Ac 3T

यात्री
PASSENGER

दक्षिण पूर्व रेलवे
SOUTH EASTERN RAILWAY

व्यवस्थापन/पत्र 44 संशोधित
Com./P44 (Revd.)

यात्रा के लिये अनुमति का प्रमाणपत्र

Certificate of Permission to Travel

18/11/11

08 226640

ट्रेन संख्या/Train No.....

1511

संख्या/No.....

जाने वाला/Station in (A).....

यात्रियों की संख्या/No. of passengers.....

दिनांक..... का देय भाड़ा का भुगतान (बिना अधिक शुल्क के) करने पर दर्जा.....
तक यात्रा करने की प्रदान की गई।
Permission granted to travel in..... class from..... to..... on
payment of fare due without excess charge.

दर्जा का टिकट..... यात्रा/यात्रियों की..... 6.50 + 6.05 + 9.47
तक यात्रा करने की अनुमति प्रदान की गयी।
Permission granted to the holder(s) of..... class ticket/tickets.....
from..... to.....

(क) देय भाड़ा Ac 3T was given against Ac 2i. अधिक कुन्तर प्रयुक्त किये जाने
वाला/लगाया जान वाला है।

(a) To change to..... class from..... to..... and
difference of fare is chargeable/refundable.

(ख) यात्रा बढ़ाए जाने के लिये..... दर्जा में इनसे/इन सर्वों में देय भाड़ा/बिना अधिक भाड़ा वसूल लिया जाय।
(b) To extend journey to..... in class..... and fare chargeable
with fare due without excess charge.

25/9/11

दिनांक/Dated.....

M. V. [Signature]
गार्ड/कंडक्टर के हस्ताक्षर
Signature of Guard/Conductor

यात्री प्राप्त/प्राप्त सं. एवं दि. सं./Received Passenger (s). EFT No.....

यात्रा टिकट परीक्षक/टिकट कलेक्टर के हस्ताक्षर
Signature of TTE/TC

(उन हिस्सों को काट दें जो लागू नहीं होता है।)
(Delete portions not required)

मुख्यालय स्टेशन/Headquarters Station.....
क्र. प. 3/P.T.O