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Status as on 12 Oct 2015

Registration Number : MORLY/E/2015/09118

Name Of Complainant : SANJEEV

Date of Receipt : 27 Sep 2015

Received by : Ministry of Railways, (Railway Board)

Forwarded to : Chief Commercial Manager

Contact Address : North Western Railway, Headquarters
near Jawahar Circle
Jaipur-302017302017

Contact Number : 01412725859

Grievance Description : Problem pertains to NWR Jaipur. Please add 2S Seating coaches in the train no 14705/14706 and 22471/22472 as there is huge rush in the General Coaches and Sleeper Coaches birth are going vacant because both are day boarding TRAINS and PASSANGERS wants to travel with seat not in Sleeping Births.As there is 2S category coaches on all ROUTE TRAINS departing from Delhi except BIKANER and Jodhpur bound day boarding TRAINS. Please also extend TRAIN no 22471/22472 upto JAISALMER definitely Railway will get more revenue and PASSANGERS will be able to book thiiir tickets from Internet instead of approaching the typical Window at the Railway STATION. 2S coaches are Generally available in all Intercity TRAINS.So Please add 2S coaches in those trains with immediate effect.

Current Status : **CASE CLOSED**

Date of Action : 12 Oct 2015

Details : Two Second Sitting (2S) coaches have been attached in train no. 14706 and train no. 22471 with effect from 10.10.2015. As regards train no. 14705 and 22472, matter pertains to Northern Railway.

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Excellent Very Good Good Average Poor

Excellent

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