

Email: Drafts (4)Grievance StatusReservation Charts

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RESERVATION CHART

Train No: 22456 Journey Date: 08/12/2022 Boarding Station: KALKA (KLK) Charting Station: KALKA (KLK)
First Chart Creation: 08/12/2022 13:22 Hrs.

First Chart Full Vacant Berth Status[☆] at 13:22 Hrs.

SECOND AC (2A)	THIRD AC (3A)	SLEEPER CLASS (SL)
0(Berth Details)	0(Berth Details)	0(Berth Details)

ENGINE	A1	B1	B2	S1	S2	S3	S4	S5
Class	2A	3A	3A	SL	SL	SL	SL	SL
Vacant Berths	0	0	0	0	0	0	0	0

29 SL	30 SU	35 SL	36 SU	41 SL	42 SU	47 SL	48 SU
26 U	28 U	32 U	34 U	38 U	40 U	44 U	46 U
25 L	27 L	31 L	33 L	37 L	39 L	43 L	45 L

SCHEDULE

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4:38 PM
12/8/2022

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pgportal.gov.in/Status/Detail/017D114FFDD7DB08B227D13409C46E13B883230EA7FA582470B174FC4...

Issue regarding charting of 22456 Express from Kalka in 2A class. At present the train is running with ICF utkrist livery coaches. In general 2A ICF coaches are having 48 seats, except few old ICF coaches with 46 seats. There used to be 4 RAC allotment in 46 seater 2A coaches and 6 RAC in 48 seater 2A coaches. Refer my PNR number 2450388140 with RAC 2 to 5 during booking (which was an indication of 48 seats). On 17/11/22, after charting, we were allotted seat-20, 46 and RC 35. In online chart available in IRCTC, it was showing to be a 46 seater coach. Since we were travelling with infant, due to seat constraints, we had to pay hefty money to make alternate arrangement in some other train. Upon doubt, we visited the said train at NDLS and found that, the A1 coach (NR 121382) is a 48 seater one and TTE on duty having chart with list of 46 seats and 6 RAC passengers allotted in seats-35, 41 and 45. Since we were the first RAC at seat 35, if Railway had used proper coach identification/ system updation, we were allotted confirm berths and need not to pay hefty money to find alternate arrangement with lots of hustle. In this age of Digital India, this kind of mistake is not at all expected. Moreover, two extra passengers can be accommodated except RAC. Please update your system of charting from Kalka to accommodate passengers on all 48 seats and eradicate this kind of blunder.

Current Status	Case closed
Date of Action	08/12/2022
Remarks	The case has been examined and found that 48 seats were available in coach no. A-1 (WGACCW 121382), instead of 46 seats. In this respect, a disciplinary action has been taken against the concerned staff. Moreover, a mail has been sent to DATABASE/Delhi to feed the actual seat position of coach and also a letter has been written to all CRSs & CTIs of Ambala division to co-ordinate with CTNC of their station to avoid such type of complaints in future.

Officer Concerns To

4:40 PM
12/8/2022