



No.C/CR/50/Compl/GY/47/2018-19

Dt.31.08.2018

Sri Gyanendra Yadav,
Department of Labour, Employment and Training,
Room No- 308, 3rd Floor, Nepal House,
Doranda, Ranchi,
Jharkhand - 834002

Sir,

Sub: Discrepancy in the schedules of the Special Train 07438/07439

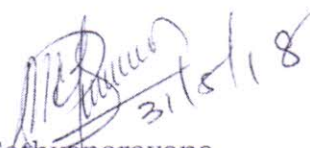
With reference to your complaint dated 22.08.18, it is to state that initially the Special Train No.07438, Kacheguda-TATA Special Train was released online with stoppages at Visakhapatnam and Cuttack w.e.f 06.08.18. Subsequently, new stoppages were provided at Simhachalam and Narajmarthapur stations deleting the stations of Visakhapatnam and Cuttack. Again on 27.08.18 Simhachalam stoppage was deleted and only operational stoppage was provided at Simhachalam North.

Since Simhachalam North is an operational stoppage, no reserved/unreserved tickets will be issued from and to Simhachalam North. However, passengers can now take tickets from and to Narajmarthapur (NOQ) by this Special Train. Concerned department has been advised to correct the anomalies immediately.

The administration appreciates your action in bringing the critical issue to the notice of Administration and thereby it got rectified.

Assuring the best always.

Yours sincerely,


(N.V.Sathyanarayana)

Deputy Chief Commercial Manager (PRS)

✓ C/- ACM/M&D for information w.r.t letter No.C/Comp/PG/03/PRS/2018-19 dated 30.08.18.